



Simsbury Police Department

"In Partnership With Our Community"



September 2, 2014

The Simsbury Police Department has recently become aware of a nationwide scam targeting EZ Pass Customers. The Federal Trade Commission (FTC) and Federal Bureau of Investigation (FBI) are labeling this a "phishing scam."

Scammers are attempting contact with EZ Pass customers via an official looking email: complete with color logo and appropriate font. An example of the email has been posted on the EZ Pass website: www.e-zpassny.com. The body of the email warns of penalization for unpaid tolls and encourages the customer to download an invoice. Responding to or downloading content contained in the email places the consumer at risk of downloading malware that could infect their computer and potentially steal personal information.

The FTC offers the following tips about handling emails like these:

- Never click on a link in an email unless you are certain of the sender.
- Do not respond to any emails that ask for personal or financial information.
- If you are unsure if an email originated from EZ Pass contact their customer service at
1-800-333-8655.

The Cyber Crimes Division of the FBI is aware of this issue. Anyone receiving a scam email and/or may have fallen victim to this may file a complaint with the Internet Complaint Center at: <http://www.ic3.gov/default.aspx>

Please do not hesitate to contact PFC. Lauren Devin at 860-658-3131 with questions or concerns.