

# Town of Simsbury

933 HOPMEADOW STREET SIMSBURY, CONNECTICUT 06070

#### **Technology Task Force** Monday, August 1, 2022, 5:30 p.m. Engineering Conference Room, Town Hall, 933 Hopmeadow Street

## **Regular Meeting Minutes**

**Members Present:** Bill Rucci (by phone), John Jahne, Elizabeth Peterson, Steve Alexander **Staff Present:** Jason Casey, Rick Bazzano, Melissa Appleby

The meeting was called to order at 5:36pm.

Everyone stood for the pledge of allegiance.

### 1) Minutes – May 2, 2022

This item was tabled due to lack of a quorum.

### 2) Evaluation of Endpoint Detection and Response (EDR) Solutions

Mr. Bazzano said the he just received final quotes from three vendors for EDR services. He discussed two levels of service: full 24/7 monitoring; and standard endpoint monitoring with alerts. Mr. Bazzano said that he is considering a hybrid approach, in which the critical endpoints would be set up with the full service option, and the remaining endpoints would have the standard monitoring. He said we will be looking to make a decision on how to proceed in the next couple of weeks. Discussion ensued regarding the implementation process, ongoing management of the service, and the benefits of pursuing a multi-year agreement.

#### 3) Projects Update

#### a. Multi-Factor Authentication

Mr. Bazzano and Mr. Casey provided an update on the implementation of multifactor authentication for email services within both the schools and the town departments. Both discussed the challenges encountered with requiring the use of personal cell phones for the multi-factor notification codes. The town will also be implementing multi-factor authentication for remote access. Discussion ensued regarding the implementation process and timeline.

The meeting adjourned at 6:09pm.

Respectfully Submitted, Melissa Appleby Deputy Town Manager